

Video meeting

The [electronic medical records](#) of patients who had been treated over the [phone](#) for a month (during April 2020, while the [hospital](#) was closing) were reviewed. Meanwhile, according to the limited [visits](#) to the [intensive care unit](#), a video [meeting](#) was held with the [caregivers](#). After the video meeting, satisfaction was evaluated using a [questionnaire](#).

During April 2020, 1021 patients received non-face-to-face care over the telephone. Among the patients, no critical medical problem occurred due to non-face-to-face care. From July 2021 to December 2021, 321 patients were admitted to the neurosurgical intensive care unit and 107 patients (33.3%) including their caregivers agreed to video visits. Twice a week, advance notice was given that access would be made through a mobile device and the nurse explained to caregivers how to use the mobile device. The time for the video meeting was approximately 20 minutes per patient. Based on the questionnaire, 81 respondents (75.7%) answered that they agreed, and 26 respondents (24.3%) answered that they strongly agreed that was easy to communicate through video meetings. Fifty-two (48.6%) agreed and 55 (51.4%) strongly agreed that they were easy to understand the doctor's explanation. For overall satisfaction with this video meeting, three respondents (2.8%) gave 4/5 points and 95 respondents (88.8%) gave 5/5 points, and nine (8.4%) gave 3/5 points. Their reason was that there was not enough time.

Conclusion: In situations where patient visits are limited, video meetings through a mobile device can provide sufficient satisfaction to caregivers. Telemedicine will likely become common in the near future. Healthcare professionals should prepare and respond to these needs and changes. Therefore, establishing a system with institutional support is necessary ¹⁾

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Lee MH, Jang SR, Lee TK. The Direction of Neurosurgery to Overcome the Living with COVID-19 Era: The Possibility of Telemedicine in Neurosurgery. J Korean Neurosurg Soc. 2023 Sep;66(5):573-581. doi: 10.3340/jkns.2022.0211. Epub 2023 Mar 10. PMID: 37667635; PMCID: PMC10483161.

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